

Release Notes

for Kerio Operator 2.3.0 Release Candidate 1

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1 Welcome to Kerio Operator 2.3.0 Release Candidate 1

Welcome to Release Candidate 1 of Kerio Operator 2.3.0. Please read below for an overview of new features in this version.

2 New Features in Kerio Operator 2.3

Click to Call Integration with Kerio Connect

Integration features play an important role in Kerio Operator's feature set. Version 2.3.0 adds another integration feature aimed at Kerio Connect users. Starting with Connect 8.3, users can click on telephone numbers in the Kerio Connect client interface and have the number dialed from their office phone.

Kerio Operator supports the feature with "cleaning" the numbers (remove dots, commas, hashes, and the like) and with rules for re-writing them to a format that can be dialed from the Operator PBX.

Automatic Provisioning Support for Aastra Phones

Operator makes the life of PBX administrators easier by providing automatic configuration for a wide range of SIP phones. Version 2.3.0 extends the list of supported phones with several Aastra models.

Call Monitoring

Call Monitoring is a feature that can be useful in call center deployments. Kerio Operator 2.3 comes with a PBX service that allows for monitoring with optional "whispering" (talking to just the employee handling the call), or optional talking to both sides of the call. The access to the monitoring service is protected with a PIN.

Please note that like call recording, call monitoring is subject to various legal restrictions. You are responsible for adhering to your local legislation.

Other Improvements in Beta 1

This is the list of smaller improvements in Beta 1:

- The underlying operating system is now based on Debian Wheezy.
- Asterisk binary upgraded to version 1.8.26.1.
- DAHDI drivers upgraded to version 2.9.0.1.
- Improved detection of the congestion/busy states with PRI links.
- Added auto-provisioning support for Yealink W52P.
- Allow daily reset of the call queues' statistics.
- Improved usability of the DNS settings dialog.
- Improved the message about upcoming upgrade.
- Use buffered grid view for the CDR log (faster scrolling in long logs).

Bug Fixes in Beta 2

Beta 2 contains the following important fix:

- Upgraded SSL to fix the 'Heartbleed' bug.

Improvements in Release Candidate 1

- New Kerio Operator logo used for auto-provisioned phones.
- DAHDI drivers updated to version 2.9.1.
- Added BLF support to the auto-provisioning template for Cisco SPA phones.
- Increased the limit for internal extension length to 16 digits (useful for speed dials).
- Fixed Update Checker configuration that could sometimes report error after a change.
- Fixed backup size indication that could overflow for files above 2 GB.
- Added new Kerio Operator logo.
- Fixed several Javascript crash errors that could randomly happen in various parts of the GUI.
- Fixed backup upload that might give no error message for bad files.
- Fixed regression in logging configuration, error and warning messages could be incorrectly written to the debug log.
- Fixed agent wrap-up time when agent is subscribed to multiple call queues.
- Fixed persistence of Ethernet interface names, the names could sometimes shift when adding/removing network interfaces.
- Fixed uploading of firmware files for some Grandstream models.

3 Open Source Software Notice

Kerio Operator includes open source software. The complete open source code packages of these components are available in Kerio Software Archive at <http://download.kerio.com/archive/>.

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